

Bulk Item Collection Service

Must be called in, scheduled and paid for in advance 24 hrs.

Waste Management will also collect bulk items during your scheduled day once scheduled and paid in advance. If the truck picking up your regular waste leaves the bulk trash, we will dispatch a second truck to retrieve these larger items. We ask that you be patient. Bulk items are objects too large for one person to handle, and typically include the following:

- Carpet – Please cut, roll and tie the carpet in lengths no greater than four feet.
- Appliances – Please remove appliance doors and freon.
- Large Screen TVs (42 inches and up)
- Furniture
- Mattresses, box springs and cloth furniture **wrapped in plastic with duct tape** to ensure the safety of our people due to bed bug outbreaks.
- Lumber Products – Please bundle and tie wood products in lengths no longer than three feet and weight of 40 lbs.
- Items more than 100 lbs. must be called in by the resident to schedule a separate pickup.

Unacceptable Waste

- Anti-freeze
- Car parts
- Tires
- **Batteries**
- Propane tanks
- Dirt, gravel, rock & sod
- Riding mowers
- Concrete and cement (in any form)
- Gasoline
- Insecticides
- Paint cans with wet paint residue
- Oil-based Paint
- Bricks and roofing shingles
- Stones
- Cleaners and Solvents

(Unacceptable waste will be tagged/rejected and left at the curb)

Village Wide Clean Up

- The Village has arranged for the annual bulk collection program (Spring Clean Up Day)
- Saturday May 11. Have all bulk items at the curb line by 6:00AM
- Please see the Village website for guidelines

Service Levels

Standard Service- Weekly trash collection with 96-gallon cart provided and every other week recycle service with 64-gallon cart provided \$16.50 per month

Senior Service for those 65 and older- Weekly trash collection with 96-gallon cart provided and every other week recycle service with 64-gallon cart provided \$15.65 per month. Senior verification form must be filled out at Village Hall.

Bag service

- Roll of 5 bags can be purchased at Village Hall for \$15.00
- Must use the specific blue Color bag that is just for Burton Village
- Orange WM bags will not be picked up in the Village limits past August 1



9954 OLD STATE RD.
CHARDON, OH 44024

IMPORTANT INFORMATION INSIDE

NEW SERVICE DAY FRIDAY!
THE ENTIRE VILLAGE
WILL BE SERVICED FRIDAY
STARTING APRIL 5TH

Welcome to the New Waste Collection and Recycling Service,

brought to you by Waste Management of Ohio and the Village of Burton. As your waste service provider, the Waste Management Team looks forward to bringing you courteous and dependable curbside collection. In this guide, you will find instructions and information about your waste and recycling services. If you have a question not covered in this guide, please call the Waste Management Customer Service Center at 1-866-797-9018. You may also email your inquiries or requests to CustomerService_MIOHIN@wm.com. **We are happy to assist you!**

Automated Trash Collection Program for Burton Village

Trash and recycling will now be collected throughout the entire Village with an automated truck. To collect your trash it must be in the cart provided by Waste Management. If you wish to get rid of your old trash cans place them inside the cart or mark them with tape to be taken away on trash day.

Cart Delivery

- Current customers of WM that have a cart that is NOT GREEN will receive a Green 96-gallon trash cart
- Residents that are not currently a WM customer will receive a Green 96-gallon trash cart
- All current and new customers signed up for standard or senior service levels will receive a 64-gallon recycle cart
- The carts will be delivered to the end of your drive way
- All cart deliveries and exchanges will be completed by March 29th

Waste Collection Guidelines

As residents of the Village of Burton, you will receive residential waste collection once per week. Please observe the following guidelines to keep your collection service running smoothly.

- Bag and tie your trash inside the 96 gallon cart.
- Place your trash cart within three feet of the curb in front of your residence the night before your scheduled collection day with the lid opening facing the street.
- **Cart is to be completely full. NO items outside of cart.**

Placing Your Cart Out for Collection

Moving one cart at a time, first, make sure the lid is closed. Then grab the handle and use the convenient "tilt and go" bar feature (between the wheels at the rear of the cart), to tilt the cart back slightly. Now, safely and easily push or pull the cart. The cart is designed to withstand dragging, however, for ease of use, tilt and roll! **DON'T FORGET:** Always close the lid before moving. Pull the cart uphill, and push the cart downhill.

Your cart should be placed out at the curb by 6:30 a.m. on your scheduled collection day. Your cart should be placed three feet from the roadway with the handles facing toward your home and the lid opening toward the street. Do not place your cart in the street.

Do not place your cart close to obstructions such as mailboxes, utility poles, fire hydrants or parked cars.

Always Close the Lid

Always keep the lid closed to keep animals, rain, snow, and ice out, and keep the refuse, recyclables and odors in.



Pick Up Schedule

The entire Village will be serviced on Friday

- **PLACE YOUR CARTS OUT BY 6:30 A.M.**
- **FILL YOUR CART FIRST.** Cart must be filled completely with trash and or yard waste, no extra cans or bags may be placed outside the cart.



Cart must be filled, NO extra cans or bags are placed outside the cart.

- **Place the front opening towards the street and the wheels toward your home.**
- Please keep a minimum of 3 feet of space between cart and other items.

✓ **GOOD** Cart Placement

✗ **POOR** Cart Placement



Keep space between objects and carts.

Objects and cart are too close together.

Place wheels of cart toward house.

- Carts must be within 3 feet of the curb.
- **Please do not park your car in front of cart on pick up day.**
- Do not place your cart close to obstructions such as mailboxes.**



- Please put your recycling cart out on the other side of your driveway from your trash cart with the lid opening facing the street, if possible.

Remove Your Cart After Collection

In order to help maintain the appearance of your neighborhood, please remove your cart promptly after having been serviced. If possible the cart should be stored inside of a garage. Be careful not to store your cart close to a furnace, fireplace, grill or other source of excessive heat.

Caring for Your Carts

The trash cart is designed for ease of maintenance. To clean, simply rinse with water from time to time and let it dry in sunlight with the lid open. Do not place paints, solvents, acids, gasoline, oil, hot ashes, medical, exposed needles, sand, soil, rocks or concrete in your cart.

Recycling Service

Every Other Week Recycling

The Village of Burton has arranged to have this cart provided to you to improve the quality of your collection service by:

- Keeping papers, odors, etc. in the cart and the elements and animals out!
- Improving your community's appearance.
- Offering a safe, convenient and effective way to handle household recyclables!

Recycling Guidelines

- Your cart should be placed out at the curb by 6:30 a.m. on your scheduled collection day.
- **Do NOT bag recyclables.**

ONLY RECYCLE THESE ITEMS: They must be loose



Do NOT include in your mixed recycling:



To Learn More Visit:
RecycleOftenRecycleRight.com

#RORR

© 2015 Waste Management, Inc. The Recycle Often, Recycle Right® recycling education program was developed based upon national best practices. Please consult your local municipality for their acceptable materials and additional details of local programs, which may differ slightly.

Unacceptable Recycling:

- Plastic Bags
- Aerosol Cans
- Candy Wrappers
- Carbon Paper
- Carpet or Cloth
- Christmas Tree Lights
- Detergent Boxes
- Drinking Glasses
- Food Soiled Cardboard
- Food or any Organic Waste
- Garden Hoses
- Liquids
- Plastic Bags and Saran Wrap
- Plastic Toys
- Plates and Dishes
- Styrofoam
- Used Paper Cups and Paper Plates
- Used Paper Towels
- Used Tissues
- Wax Coated Boxes
- Waxed Paper
- Wet or Soiled Paper
- Window Glass
- Tires
- Plastic Bags
- Wire

THINK GREEN.®

Call customer service at 866-797-9018 to schedule your bulk item.

Village of Burton 2019 Collection Schedule

Collection Days

Please keep this Recycling Collection Calendar to remind you that your recycling will be picked up on your regular service day on the Green Weeks.

■ Odd Recycling Collection Day/Week ■ Observed Holiday

APRIL 2019							MAY 2019							JUNE 2019							
S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	
					5	6				1	2	3	4							1	
7	8	9	10	11	12	13	5	6	7	8	9	10	11	2	3	4	5	6	7	8	
14	15	16	17	18	19	20	12	13	14	15	16	17	18	9	10	11	12	13	14	15	
21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	18	19	20	21	22	
28	29	30					26	27	28	29	30	31		23	24	25	26	27	28	29	
														30							
JULY 2019							AUGUST 2019							SEPTEMBER 2019							
S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	
					4	5	6					1	2	3	1	2	3	4	5	6	7
7	8	9	10	11	12	13	4	5	6	7	8	9	10	8	9	10	11	12	13	14	
14	15	16	17	18	19	20	11	12	13	14	15	16	17	15	16	17	18	19	20	21	
21	22	23	24	25	26	27	18	19	20	21	22	23	24	22	23	24	25	26	27	28	
28	29	30	31				25	26	27	28	29	30	31	29	30						
OCTOBER 2019							NOVEMBER 2019							DECEMBER 2019							
S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	
					4	5						1	2	1	2	3	4	5	6	7	
6	7	8	9	10	11	12	3	4	5	6	7	8	9	8	9	10	11	12	13	14	
13	14	15	16	17	18	19	10	11	12	13	14	15	16	15	16	17	18	19	20	21	
20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28	
27	28	29	30	31			24	25	26	27	28	29	30	29	30						

Observed Holidays

If a holiday falls on a weekday, your collection day will be moved to the next day.

- New Years Day
- Independence Day
- Thanksgiving Day
- Memorial Day
- Labor Day
- Christmas Day

Questions?

Should you have questions regarding your service, cart or payment please contact Customer Service Monday thru Friday 7:30 AM to 5:30 PM at **1-866-797-9018** or customerservice_miohin@wm.com