

Dear Resident:

The Village of Burton has some exciting changes coming soon!

We have upgraded our customer billing software. With this upgrade you will see a new look to your bills and have access to a customer portal that will enable you to view, print and pay your bills online. Through the customer portal you can sign up for E-billing, Autopay, view your bills and usage history.

Once you have received your first new bill you will be able to register your account or use the quick pay feature by visiting <https://vob.authoritypay.com> . Your new bill will provide you with the necessary information to register such as your account number and new CID number.

Once you are registered, you can set up your profile, payment methods, and bill delivery preferences. We will enclose instructions for your use with your first bill.

We are also moving to a new notification system that will be utilized to keep you up to date on important information and urgent notices such as boil advisories, loss of water and more. Once you have received your first call from us please save the number so you can be sure to receive our calls as we want to ensure we are able to reach everyone.

We look forward to implementing these new changes that will make more information available to you, our valued customer.

Sincerely,

Village of Burton
Board of Public Affairs.